

## Seniors One Stop (SOS) – Virtual Support Volunteer (Farsi Speaking)

### Position Description

Volunteer would support SOS team for follow up as needed for Farsi speaking clients with limited English. Farsi speaking clients would be referred to volunteer for a virtual callback or in-person as needed by appointment.

Volunteer would have access to some basic SOS files i.e. In Home Services document and general community support information as needed so they can support clients virtually.

*Reports to Seniors One Stop Coordinator*

### Time Commitment

Flexible for up to 1 to 2 hours a week as needed. Minimum one year commitment.

### Skill & Education Requirements

Very flexible role as needed for 1-2 hours per week but able to respond to client within a couple of days remotely if necessary. This role could be in addition to other SOS duties. Minimum one year commitment.

### Language Requirements: S=SPEAK R=READ W=WRITE

English is required S R W

Additional languages are an asset.

### References

Two references, other than family, are required unless already an NSCR Volunteer.

### Criminal Records Check Requirements

A Criminal Records Check and a Vulnerable Sector Check is required through the Ministry of Justice.